

Cátedra Telefónica-Complutense Educación Digital y Juegos Serios

Telefinica

Cátedras Telefónica



# Gaming Learning Analytics: Contributing to the Serious Games Ecosystem

European Conference in Game-Based Learning (ECGBL 2016), Paisley, Scotland, UK

Baltasar Fernandez-Manjon, <u>balta@fdi.ucm.es</u>, @BaltaFM e-UCM research group, <u>www.e-ucm.es</u>

http://www.slideshare.net/BaltasarFernandezManjon



### **Serious Games Market**



- Ambient Insight separates Game-based Learning revenues and Simulation-based Learning revenues
- There are distinct pedagogical differences between Game-based Learning and Simulation-based Learning
- Our definitions are based on the definitions developed by Alessi and Trollip

Global Revenues by Learning Product Type***	2014 Revenues in US\$ Millions	2019 Revenues in US\$ Millions	Five-Year CAGR 2014-2019
Simulation-based Learning	\$3,823.29	\$8,307.95	16.8%
Game-based Learning	\$1,841.41	\$4,954.12	21.9%
Total	\$5.664.70	\$13,262.55	18.5%

Sam S. Adkins. (2015). *The 2014-2019 Global Edugame Market*. *Ambient Insight, LLC*.

# 2014-2019 Worldwide Five-year Growth Rates by Seven Learning Technology Product Types





### DRAGONBOX: ALGEBRA BEATS ANGRY BIRDS



缀 WIRED



ALL RIGHT. KIDS! Raise your hand if you like algebra! Hmmm. Now, raise your hands if you like *Angry Birds*! I see. What if I were to tell you that *Angry Birds* had been surpassed in the App Store — by a game that involves solving algebra equations? Because that's what *DragonBox* did.

https://www.wired.com/2012/06/dragonbox/



You don't have to be a genius to understand the wo Laureates. These games and simulations, based on achievements, will teach and inspire you while you'r



e-learning group





30.585

C





07/10/2016

Your mentor is waiting for you

المعاقد ومقدم ومغترد ومغتره ومقدو وفتوه





	gamelearn	(My groups) (N	ew Group ( New Student )			(Log out)
			>Triskelion G3 2015 C	otubre 💌 🔻		
Position	Name	Sumame	e mail	Current day	Current time	Management points
Ť				21	23:00:00	18721
2				21	23:00:50	18319
3				21	27:00:00	17882
đ				21	23:00:00	16690
5				21	23:00:00	16572
ő				21	23:00:50	16450
7				21	27:00:00	16235
8				21	23:00:00	16307
9				21	23:00:50	15870





ianagement points	Adventure points	rotal points	Pirst connection	Last connection	Totartime
18121	5344	14287	12/17/2015 15:27:28	16/12/2015 14:17:52	16:01:54
18319	4575	14195	30/10/2015 15:56:07	18/12/2015 18:34:45	16:16:59
17882	4096	13746	01/12/2015 14:29:04	29/01/2016 13:39:57	10:59:33
16690	5001.5	13183	10/11/2015 13:29:35	18/11/2015 16:55:58	11:12:49
16572	4947	13084	11/11/2015 15:27:42	14/12/2015 08:07:44	14:01:48
16498	4732	12968	30/11/2015 16:06:56	16/12/2015 18:15:51	15:33:30
16235	5008	12866	21/10/2015 13:28:55	16/12/2015 20:29:09	16:58:56
16307	4691	12822	11/11/2015 15:41:04	16/12/2015 10:09:38	16:20:48
15870	5218	12674	21/10/2015 16:29:53	10/12/2015 21:03:13	13:25:38

# **Game Learning Analytics**

- Learning Analytics Improving education based on data analysis
  - Data driven
  - Evidence-based education
- Gaming Learning Analytics is a specific case when all interaction data is used in serious games for improving the learning process supported by the games
  - Educational games not as "black boxes"
  - In games is called Telemetry or Game metrics
- GLA allows for new business models for serious games

### - Serious game as a service

Manuel Freire, Ángel Serrano-Laguna, Borja Manero, Iván Martínez-Ortiz, Pablo Moreno-Ger, Baltasar Fernández-Manjón (2016): <u>Game Learning Analytics: Learning Analytics for Serious Games</u>. In Learning, Design, and Technology (pp. 1–29). Cham: Springer International Publishing. http://doi.org/10.1007/978-3-319-17727-4\_21-1.







### Uses of Gaming Learning Analytics in educational games

- Game testing game analytics
  - It is the game realiable?
  - How many students finish the game?
  - Average time to complete the game?
- Game deployment in the class tools for teachers
  - Real-time information for supporting the teacher
  - Knowing what is happening when the game is deployed in the class
  - "Stealth" student evaluation
- Formal Game evaluation
  - From pre-post test to evaluation based on game learning analytics??



# It is GLA feasible for a SME?

- Game Learning Analytics imposes new requirement on already struggling Game developers
  - Not many of the SME that develop games are collecting and exploiting learning analytics data
  - GLA requires different technology and expertise
  - When done it is very "game dependent"

But there are new specifications and developments that could systematize the work

# H2020 RAGE project



Realising an Applied Gaming Eco-System

- RAGE will deliver advanced technology and knowhow to support the European Applied Games industry build-up and job creation
  - February 2015, 4 years, 19 partners, 9M
- Creating a new serious games ecosystem by making available a set of reusable technology components for developing advance serious games easier, faster and more cost-effectively
- Open source gaming learning analytics framework
  - provide all the required services (e.g. game tracker, learning analytics server, visualization of analytics information)
  - easy inclusion of gaming learning analytics techniques in the new games

# **User Data Analytics Outline**



- Collecting and assessing game-based user data
  - the collection and aggregation of data
  - the interpretation of the data to support further intervention
- Solid data protection and authentication procedures
  - Data anonymization when possible
- Generalization of the approach
  - Applicable to different kind of games
- Use of standards



### **User Data Analytics Approach**



# Collecting data: xAPI application profile for serious games with ADL



e-learning group

- We can collect the relevant data in a standard format using xAPI
- Creation of an xAPI serious games profile with ADL
- This will simplify the analysis and visualization of data (e.g. dashboards)

Ángel Serrano-Laguna, Iván Martínez-Ortiz, Jason Haag, Damon Regan, Andy Johnson, Baltasar Fernández-Manjón (2016): <u>Applying standards to systematize learning analytics in serious games</u>. Computer Standards & Interfaces (in press) http://dx.doi.org/10.1016/j.csi.2016.09.014.

# xAPI profile for serious games developed with ADL



- Definition of a general interaction model for appliying Game Learning Analytics with serious games
  - Completion (A level/stage/puzzle or completion percentage)
  - In-game choices (player selections in the game)
  - Meaningful variables (i.e. Score, Coins ...)
  - Meaningful actions (i.e. ask for help, ...)
  - Custom interactions (Game-specific interactions)
- Definition of an xAPI application profile for serious games
  - implementation of our general model in xAPI



# **Countrix: Demo Quiz Game**

• Available at Google play















### **Architecture and technologies**





HWU

COVUNI

ICCURUS

ATS

# H2020 Beaconing project

- BEACONING stands for 'Breaking Educational Barriers with Contextualised, Pervasive and Gameful Learning'
  - Started in january 2016, 15 partners, 9 countries, 6M
- Global goal is learning 'anytime anywhere'
  - Exploitation of technologies for contextual pervasive games and use of gamification techniques
  - Enriching the Gaming Learning Analytics data model with the contextual, geolocalized and accessibility information
- Large pilots in real settings with content providers
  - Formal and informal learning across virtual and physical spaces
- LA is a key element in the games and pilots evaluation
- Using RAGE infrastructure and extending it for these new requirements and applications











## **Apereo & OpenDashboards**

23





# Testing RAGE Analytics with a previously existing game

First Aid Game - Proof of concept Integrated Assets Demo

Game Client Tracker 2.1a, Server Side interaction storage & analytics 2.1b, Server Side Authentication & Authorization 2.4a, Server Side Dashboard & Analytics



## About the game

- The goal of the game is that students learn how to correctly react under emergency situations and apply first aid. (Based on ILCOR 2011)
- Three situations:
  - Choking
  - Chest pain
  - Unconscious
- Game already validated and manually tested in actual schools
- Game rebuilt with uAdventure
- Include analytics using RAGE tracker based on xAPI specification





# Connecting the game with RAGE Analytics

- Choose between three available activity trackers:
  - C# Tracker, Java Tracker
  - Unity 3D tracker

26

- Developer registers the Game in RAGE, and a Tracking Code is generated.
- For each group of players, teachers can now configure a new **Class** in RAGE.
- Once the teacher starts the Class, data collection and analytics begins.







# Analytics for teachers and developers

27



- Different data will be used and presented to different stakeholders
  - Teacher has access to all the data from their classes
  - Developer have anonymized access to data from all classes
  - Visualizations for each stakeholder can be chosen at game setup time

	teacher	developer		
	Learner activity over time	Most used xAPI verb		
	Questions answered correct/failed	Times interacted with GameObjects, most/less used		
	Full game progress and each single level completion	Min, average, and max time to complete levels or even full game		
	Relation between videos seen/skipped	Times each video has been seen		
RAGE Proje	ct presentation 07/10/2016			

#### Visualizations





target.keyword: Ascending

# **Visualizations configuration**



#### Game Example Game



# Real-time analytics: Alerts and Warnings



- Identify situations that may require teacher intervention
- Fully customizable alert and warning system for real-time teacher feedback
  Inactive learner: triggers when no traces received in #number of minutes (e.g. 2 minutes)
  - > 50% incorrect answers: after a minimum amount of questions answered, if more than half of the





# From RAGE to BEACONING

- Reuse of our previous experience in serious games with eAdventure
- Include learning analytics in the game design
- Simplify the full life cycle: from authoring to deployment and application





## Conclusions

- Game Learning Analytics has a great potential from the business, application and research perspective
- Still complex to implement GLA in SG
  - Increases the (already high) cost of the games
  - Requires expertise not always present in SME
- New standards specifications and open software development could greatly simplify GLA implementation and adoption

# Thank you!



#### REFERENCES

- Manuel Freire, Ángel Serrano-Laguna, Borja Manero, Iván Martínez-Ortiz, Pablo Moreno-Ger, Baltasar Fernández-Manjón (2016): <u>Game Learning Analytics: Learning</u> <u>Analytics for Serious Games</u>. In Learning, Design, and Technology (pp. 1–29). Cham: Springer International Publishing. <u>http://doi.org/10.1007/978-3-319-17727-4\_21-1</u>.
- Ángel Serrano-Laguna, Iván Martínez-Ortiz, Jason Haag, Damon Regan, Andy Johnson, Baltasar Fernández-Manjón (2016): <u>Applying standards to systematize learning</u> <u>analytics in serious games</u>. Computer Standards & Interfaces (in press) http://dx.doi.org/10.1016/j.csi.2016.09.014.